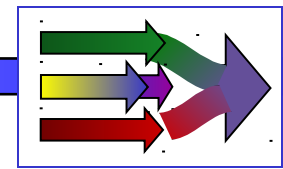


Single Stock Fund Review & Analysis Team

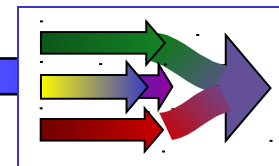
Credit Scorecard Update As of 30 Nov 02



SSF Credit Update

Purpose: Provide an assessment of various segments of credit data to identify areas for improvement

- **Army Credit Timeliness Trends/Status**
- **Total/Outstanding Credit by MACOM**
- **MACOM Credit Timeliness Trends**
- **Installation Credit Timeliness Segments**
- **Credit Timeliness Ratings by MACOM**



Army Credit Timeliness Trends

(by month credit received)

(Data as of 30 Nov 02)

RATING: GREEN

Status: Credit Received for November was average of 7 days old.

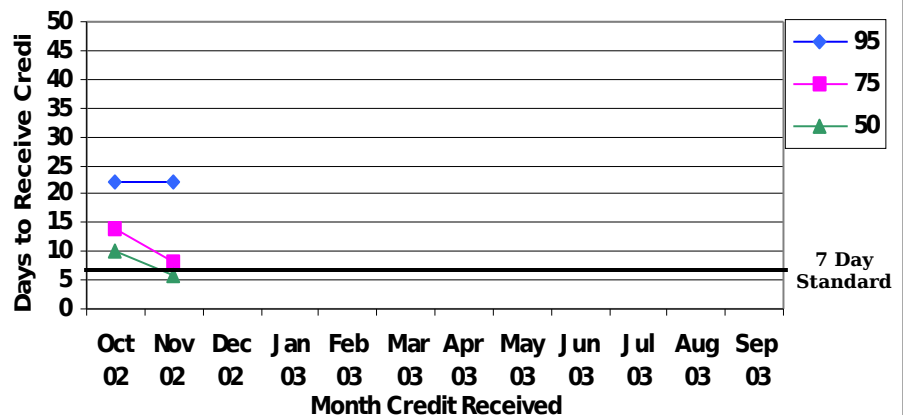
Measurement Standard: Average days to post credit to customer

Ratings: 7 days or less - Green (Standard), 8-10 days - Amber, Greater than 10 days - Red

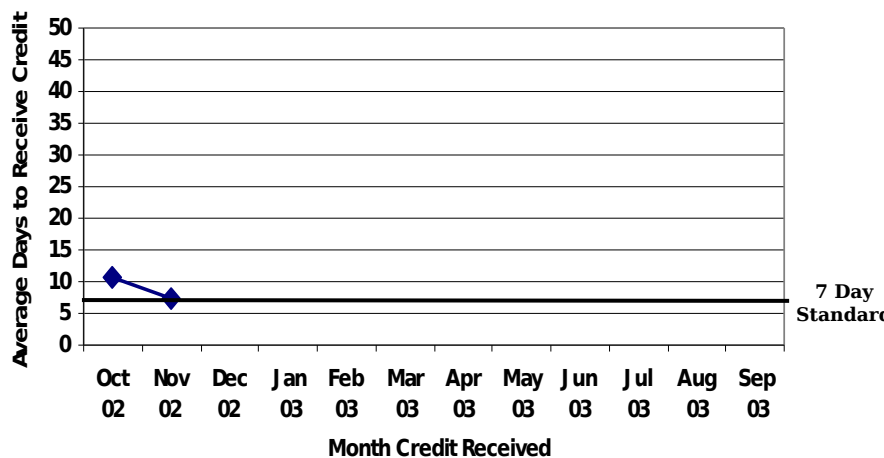
Analysis:

- Credit timeliness decreased from 11 days last month.

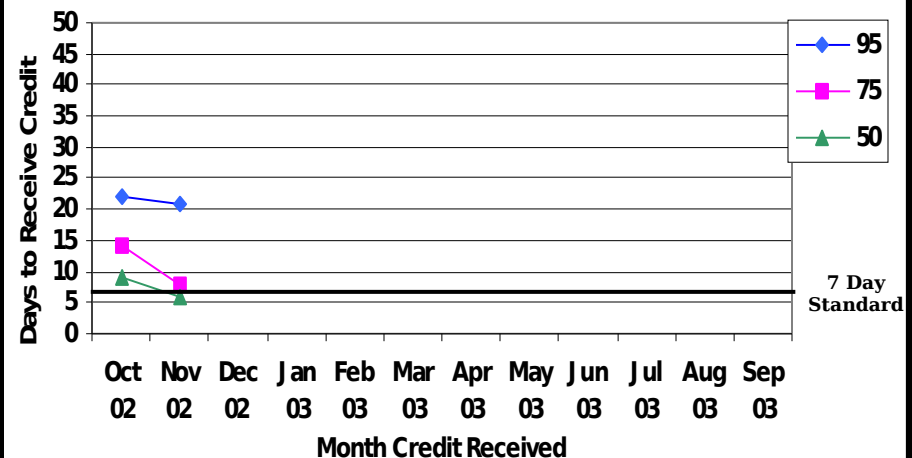
Dollar Timeliness Percentiles



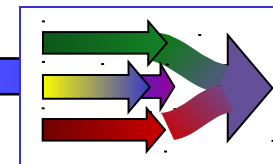
Transaction Timeliness Averages



Transaction Timeliness Percentiles



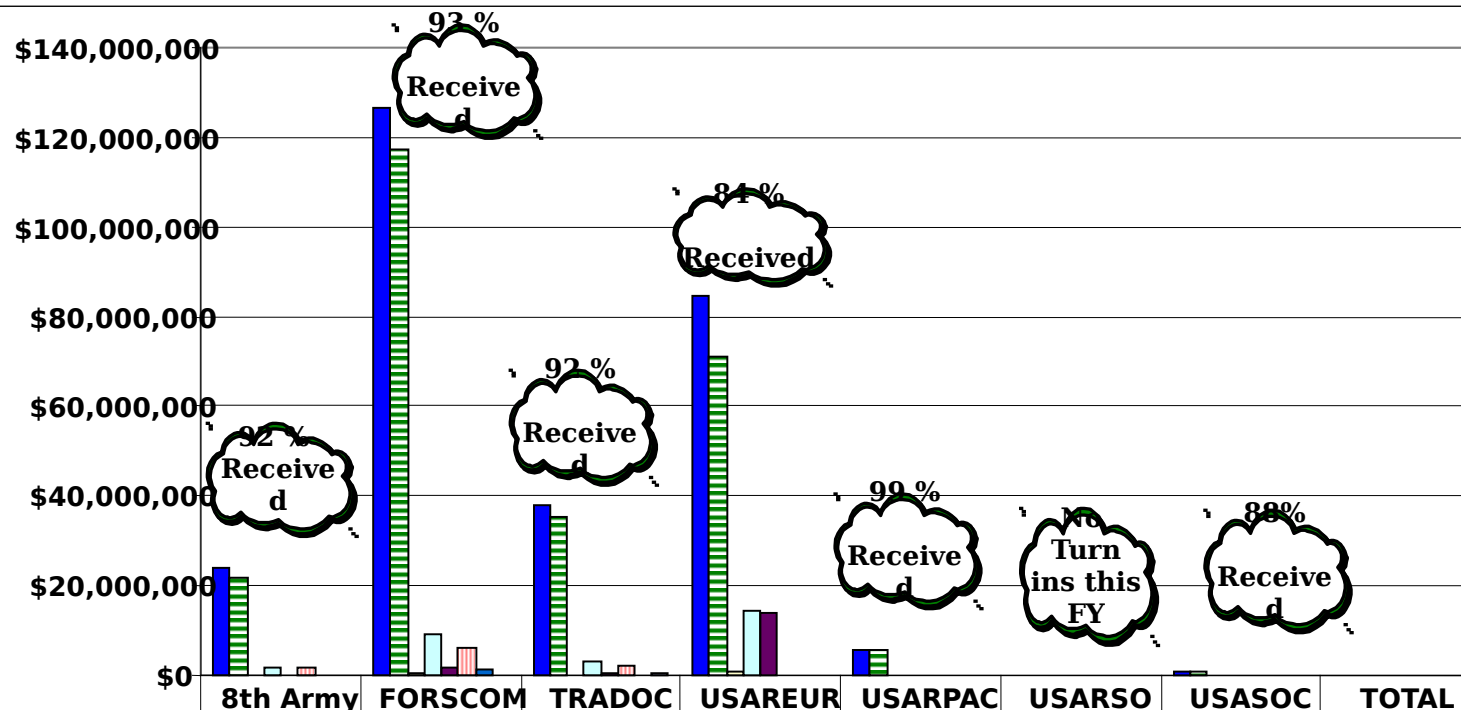
Sustaining The Transforming Army



Total Credit Status by MACOM

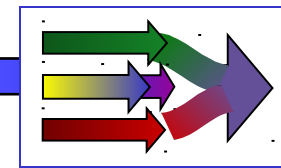
FY03 Creditable Transactions through 30 Nov 02

(Data as of 30 Nov 02)



	8th Army	FORSCOM	TRADOC	USAREUR	USARPAC	USARSO	USASOC	TOTAL
Expected	\$23,840,141	\$126,408,546	\$38,146,118	\$84,544,309	\$5,634,902	\$0	\$989,290	\$279,563,317
Total Received	\$22,016,851	\$117,537,706	\$35,221,437	\$71,087,605	\$5,600,447	\$0	\$867,225	\$252,331,266
Mismatch Received	\$104,803	\$339,961	\$17,876	\$1,049,022	\$104	\$0	-\$13	\$1,511,752
Not Received	\$1,928,094	\$9,210,801	\$2,942,562	\$14,505,726	\$34,559	\$0	\$122,061	\$28,743,803
Due 0-7 Days	\$0	\$1,754,329	\$308,089	\$24,109,143	\$34,559	\$0	\$103,990	\$26,310,110
Due 8-30 Days	\$1,923,022	\$6,274,916	\$2,254,158	\$215,805	\$0	\$0	\$18,071	\$10,685,965
Due 31-60 Days	\$5,073	\$1,174,683	\$135,617	\$161,488	\$0	\$0	\$0	\$1,476,861
Due >60 Days	\$0	\$6,879	\$244,698	\$19,290	\$0	\$0	\$0	\$270,867

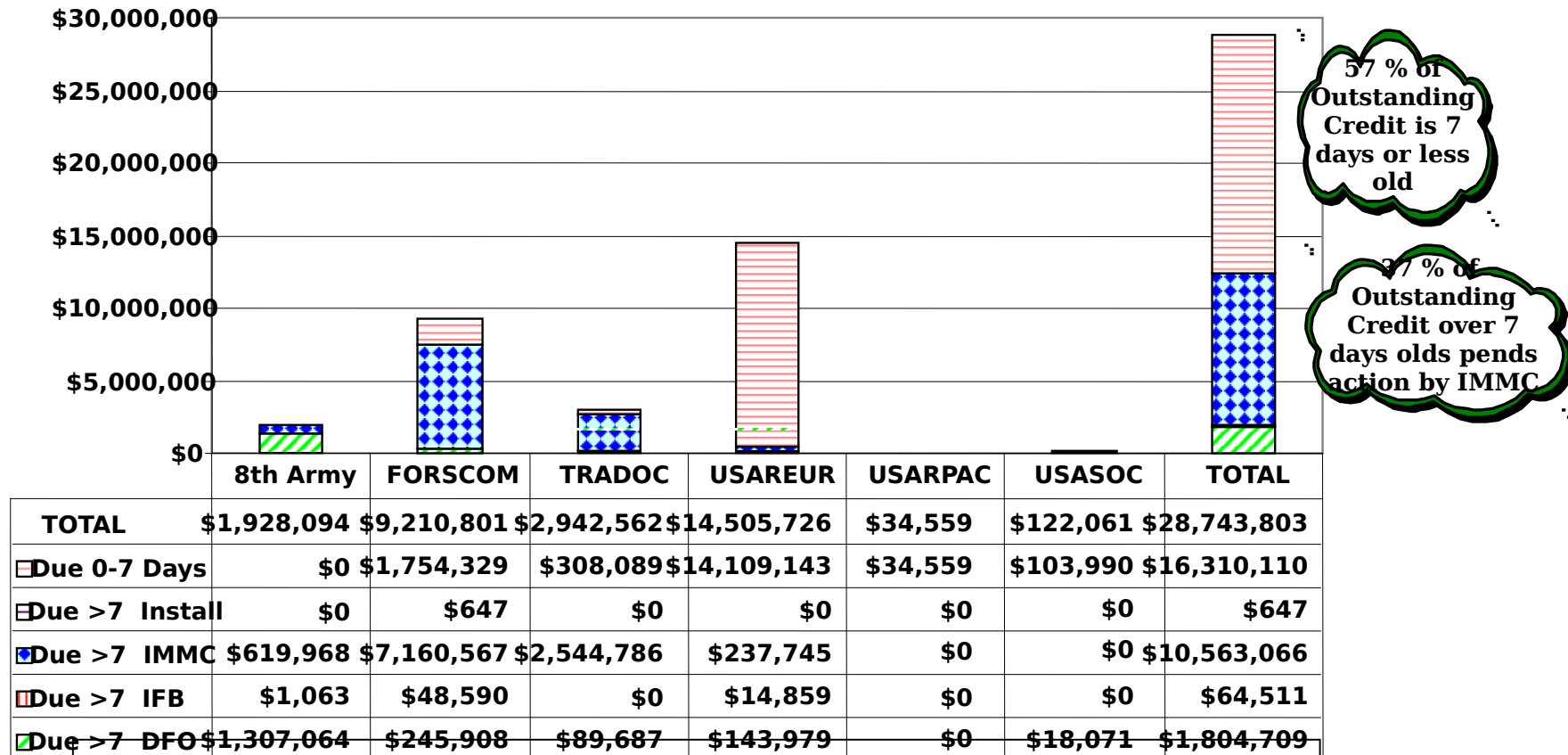
Sustaining The Transforming Army



FY03 Outstanding Credit Status by MACOM

FY03 Creditable Transactions through 30 Nov 02

(Data as of 30 Nov 02)



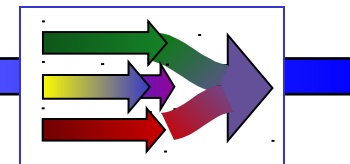
Install = Pending action by Installation to correct erroneous turn ins under AAC/W NIINs

IMMC = Pending action by AMC Integrated Material Management Center

IFB = Pending Interfund Bill from DFAS Field Organization that supports the IMMC

DFO = Pending action by DFAS Field Organization that supports the Installation's STANFINS

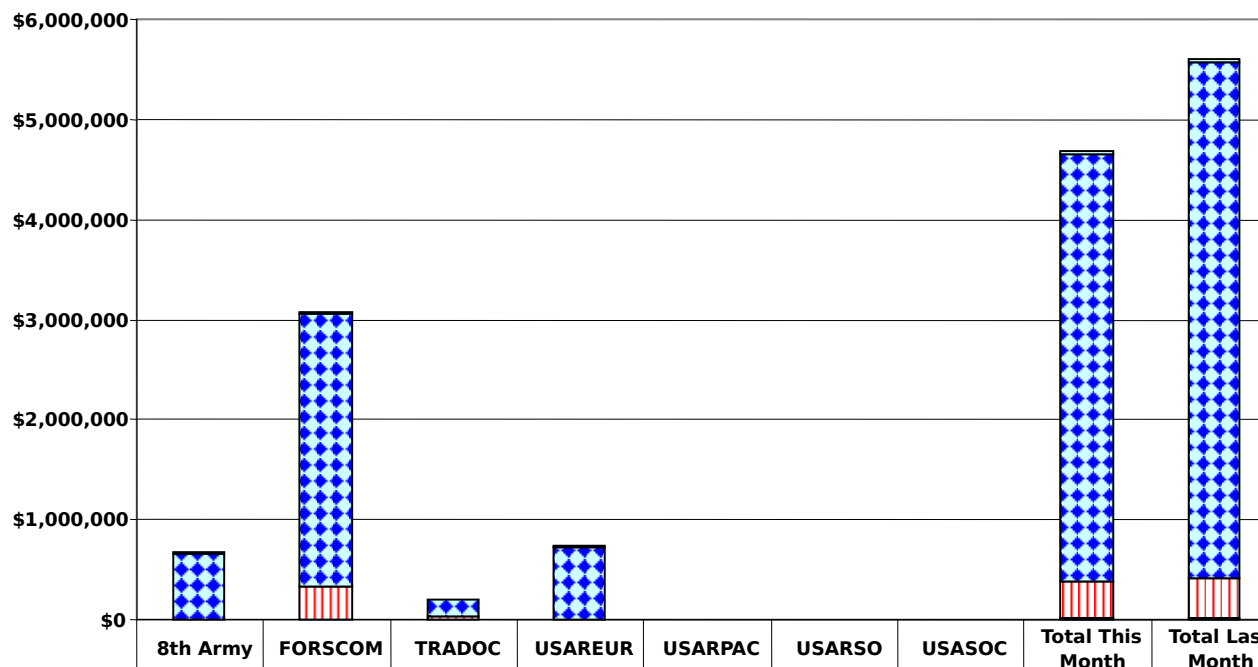
Sustaining The Transforming Army



FY02 Outstanding Credit Status by MACOM

FY02 Creditable Transactions through 30 Nov 02

(Data as of 30 Nov 02)



FY02
Outstanding
Credit has been
reduced by
\$0.8M since last
month

95 % of
Outstanding
Credit pends
action by IMMC

	8th Army	FORSCOM	TRADOC	USAREUR	USARPAC	USARSO	USASOC	Total This Month	Total Last Month
Total Last Month	\$1,380,432	\$3,159,033	\$197,136	\$786,436	\$1,301	\$0	\$0	\$0	\$5,524,338
Total This Month	\$680,815	\$3,105,789	\$196,072	\$734,620	\$63	\$0	\$0	\$4,717,359	\$0
Due Install	\$23,066	\$2,426	\$0	\$3,560	\$0	\$0	\$0	\$29,052	\$32,612
Due IMMC	\$655,571	\$2,730,361	\$161,362	\$729,487	\$63	\$0	\$0	\$4,276,844	\$5,167,755
Due IFB	\$0	\$326,195	\$34,711	\$0	\$0	\$0	\$0	\$360,906	\$395,617
Due DFO	\$2,179	\$6,979	\$0	\$1,573	\$0	\$0	\$0	\$10,731	\$12,304

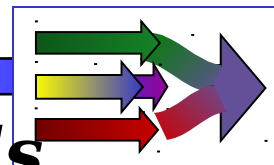
under AAC/W NIINs

IMMC = Pending action by AMC Integrated Material Management Center

IFB = Pending Interfund Bill from DFAS Field Organization that supports the IMMC

DFO = Pending action by DFAS Field Organization that supports the Installation's STANFINS

Sustaining The Transforming Army



8th Army Credit Timeliness Trends

(by month credit received)

(Data as of 30 Nov 02)

RATING: GREEN

Status: Credit received in November was average of 7 days old

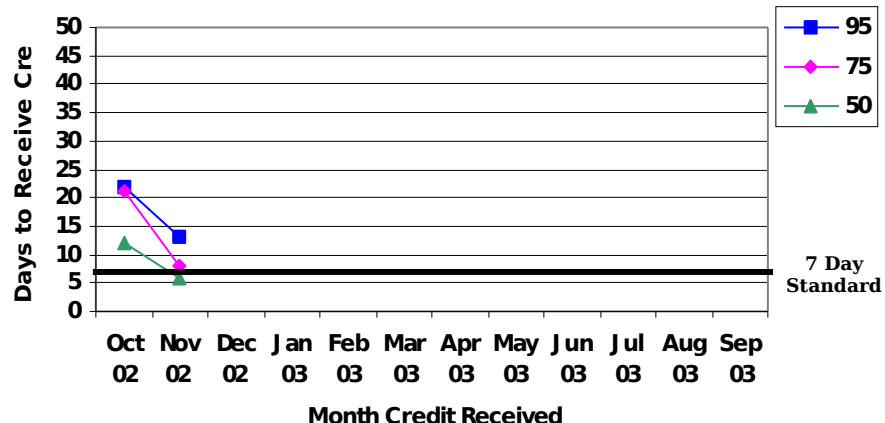
Measurement Standard: Average days to post credit to customer

Ratings: 7 days or less - Green, 8-10 days - Amber, Greater than 10 days - Red

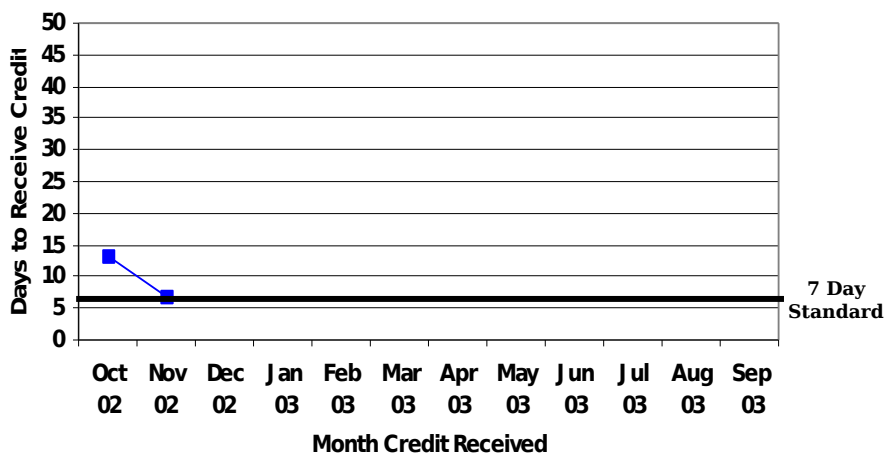
Analysis:

- 8th Army timeliness decreased from 13 days last month.

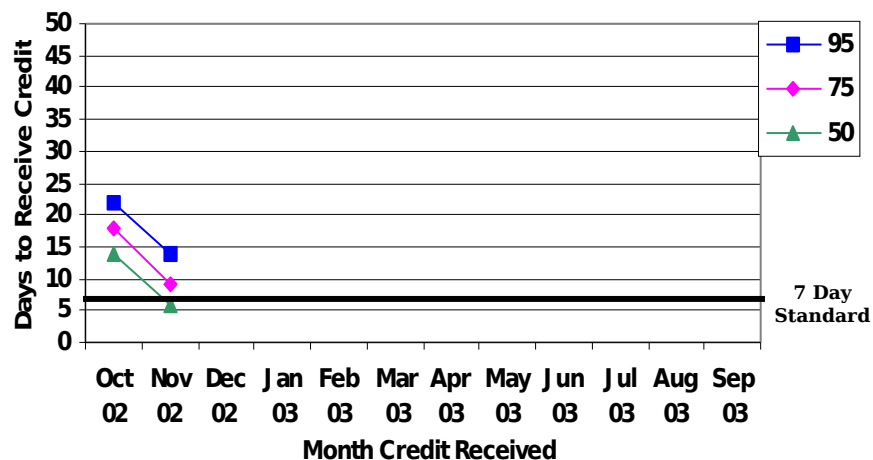
Dollar Timeliness Percentiles



Transaction Timeliness Averages

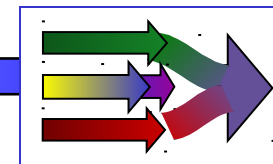


Transaction Timeliness Percentiles





8th Army Installation Timeliness Segments



(Data as of 30 Nov 02)

Analysis:

- 8th Army does not appear to have any credit issues

Projection:

- Expect timeliness remain near the 7-day standard next month.

~~Credit Received 1-30 Nov 02~~

8th Army

INSTALLATION	Total	Segment Averages		
	Avg Days To Receive	*AMC Logistics	*AMC Finance	*Supporting FINCOM
Camp Carroll	7	1	2	4
Camp Humphreys	7	1	2	4
8th Army TOTALS	7	1	2	4

Monthly Reconciliation Downtime

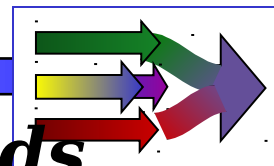
Data Not Available

3 Day Standard

End-of-Month Processing Downtime

Data Not Available

3 Day Standard



FORSCOM Credit Timeliness Trends

(by month credit received)

(Data as of 30 Nov 02)

RATING: GREEN

Status: Credit received in November was average of 6 days old

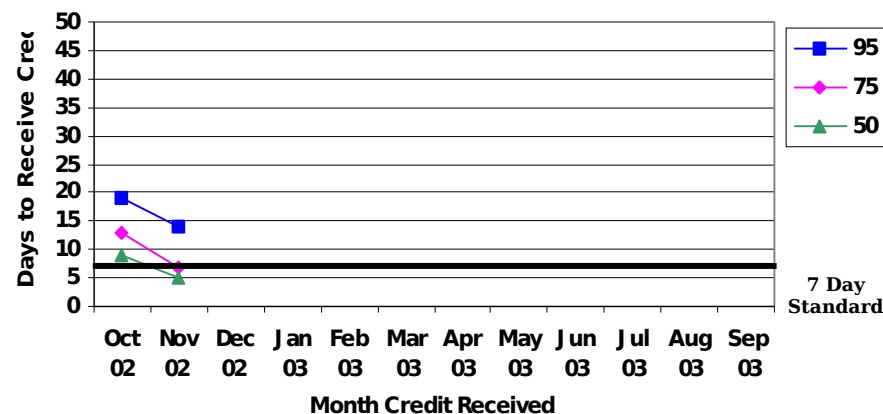
Measurement Standard: Average days to post credit to customer

Ratings: 7 days or less - Green, 8-10 days - Amber, Greater than 10 days - Red

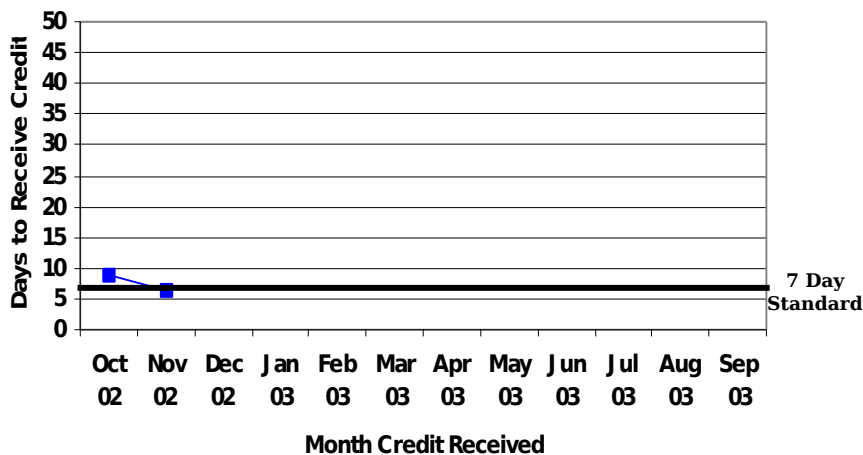
Analysis:

- Average timeliness decreased from 9 days last month.

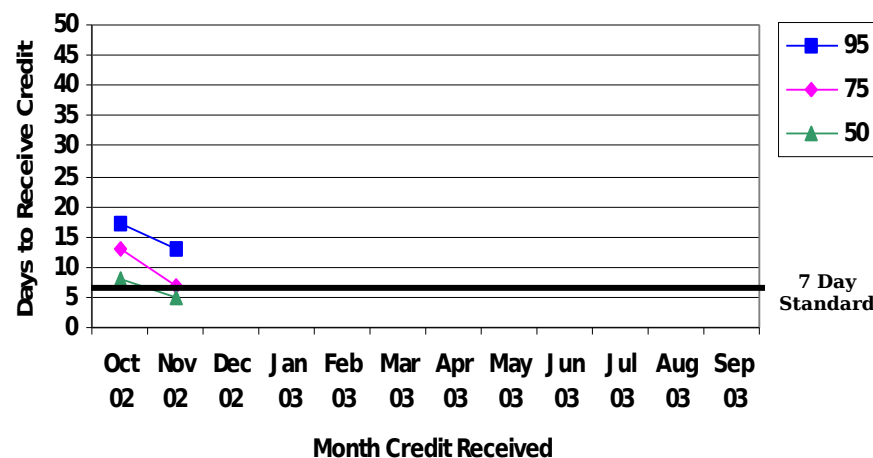
Dollar Timeliness Percentiles



Transaction Timeliness Averages

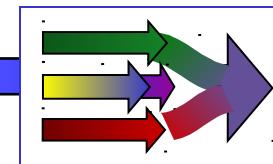


Transaction Timeliness Percentiles





FORSCOM Installation Timeliness Segments



(Data as of 30 Nov 02)

Analysis:

- All FORSCOM Installations were at or near the 7-day standard.
- Data was not available for Ft. Stewart due to delays getting DOIM approval of the new ILAP server.

Projection:

- Expect timeliness to be near the 7-day standard next month for FORSCOM Installations.

Credit Received 1-30 Nov 02

FORSCOM

INSTALLATION	Total	Segment Averages		
	Avg Days To Receive	*AMC Logistics	*AMC Finance	*Supporting DFAS Site
Ft. Benning	5	0	1	3
Ft. Bliss	4	1	1	2
Ft. Bragg	6	1	2	3
Ft. Campbell	8	1	1	6
Ft. Carson	5	1	2	2
Ft. Drum	4	1	1	2
Ft. Hood	7	2	2	3
Ft. Irwin	7	1	2	4
Ft. Lewis	8	1	3	4
Ft. Polk	4	1	1	2
Ft. Riley	4	0	2	2
Ft. Sill	4	1	1	2
Ft. Stewart	-	-	-	-
FORSCOM TOTALS	6	1	2	3

Monthly Reconciliation Downtime

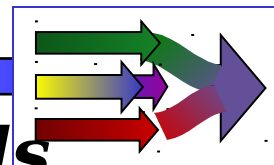
Data Not Available

3 Day Standard

End-of-Month Processing Downtime

Data Not Available

3 Day Standard



TRADOC Credit Timeliness Trends

(by month credit received)

(Data as of 30 Nov 02)

RATING: GREEN

Status: Credit received in November was average of 5 days old

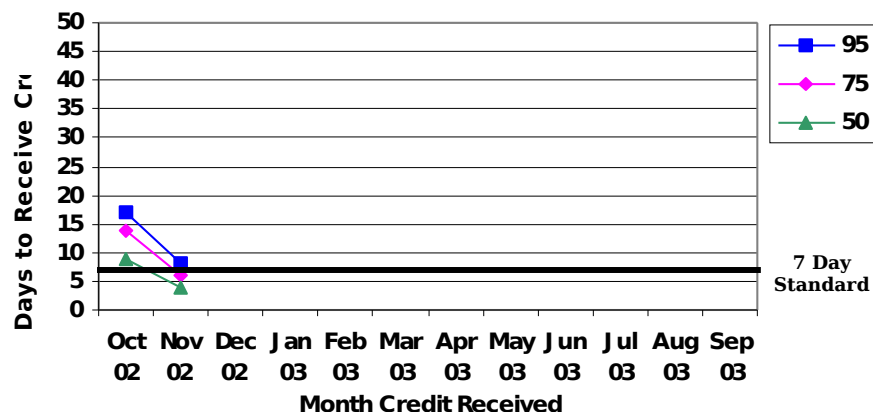
Measurement Standard: Average days to post credit to customer

Ratings: 7 days or less - Green, 8-10 days - Amber, Greater than 10 days - Red

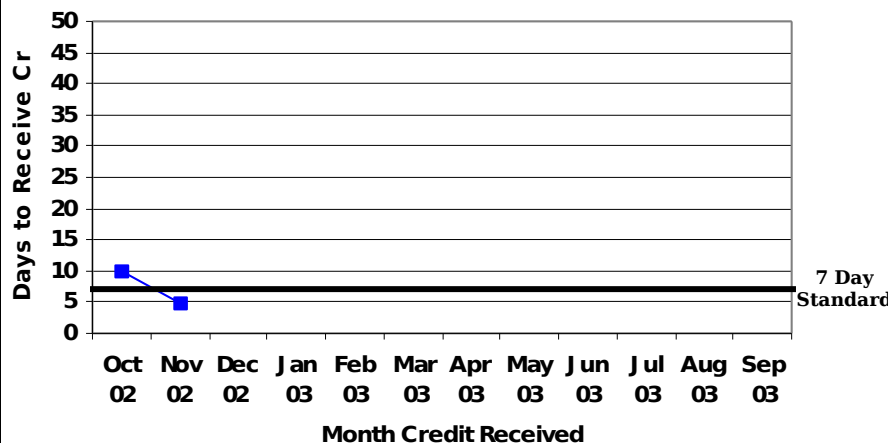
Analysis:

- Average timeliness decreased from 10 days last month.

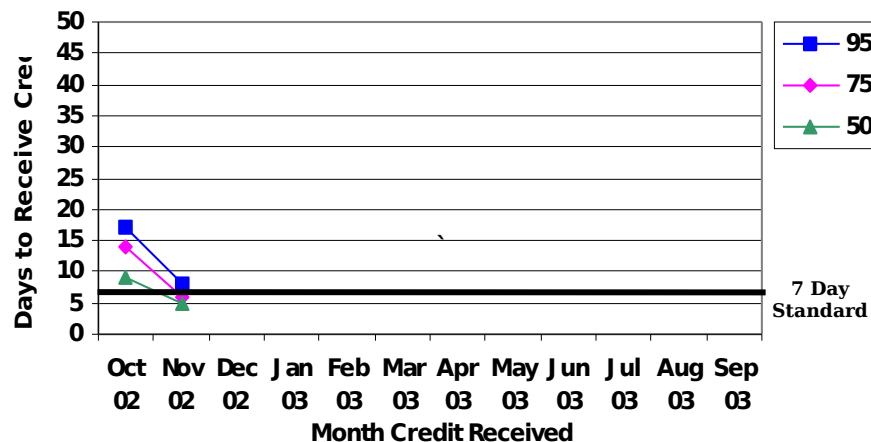
Dollar Timeliness Percentiles



Transaction Timeliness Averages

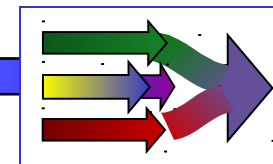


Transaction Timeliness Percentiles





TRADOC Installation Timeliness Segments



(Data as of 30 Nov 02)

Analysis:

- Most TRADOC Installations meet the 7-day standard.
- Ft. Jackson only had two transactions received this month. Both were October turn ins that were not processed into the financial systems until early November.
- Ft. Leavenworth - data not available due to ILAP server problems

Projection:

- Expect timeliness to be near the 7-day standard next month for TRADOC Installations

Credit Received 1-30 Nov 02

TRADOC

INSTALLATION	Total	Segment Averages		
	Avg Days To Receive	*AMC Logistics	*AMC Finance	*Supporting DFAS Site
Ft. Benning	4	1	1	2
Ft. Bliss	5	1	2	2
Ft. Eustis	7	1	1	5
Ft. Gordon	4	1	1	2
Ft. Huachuca	5	1	1	3
Ft. Jackson	15	1	1	13
Ft. Knox	5	1	1	3
Ft. Leavenworth	-	-	-	-
Ft. Lee	5	1	1	3
Ft. Leonard Wood	4	1	1	2
Ft. Rucker	4	1	1	2
Ft. Sill	4	1	1	2
TRADOC TOTALS	5	1	1	3

Monthly Reconciliation Downtime

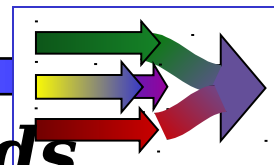
Data Not Available

3 Day Standard

End-of-Month Processing Downtime

Data Not Available

3 Day Standard



SAREUR Credit Timeliness Trends

(by month credit received)

(Data as of 30 Nov 02)

RATING: AMBER

Status: Credit received in November was average of 9 days old.

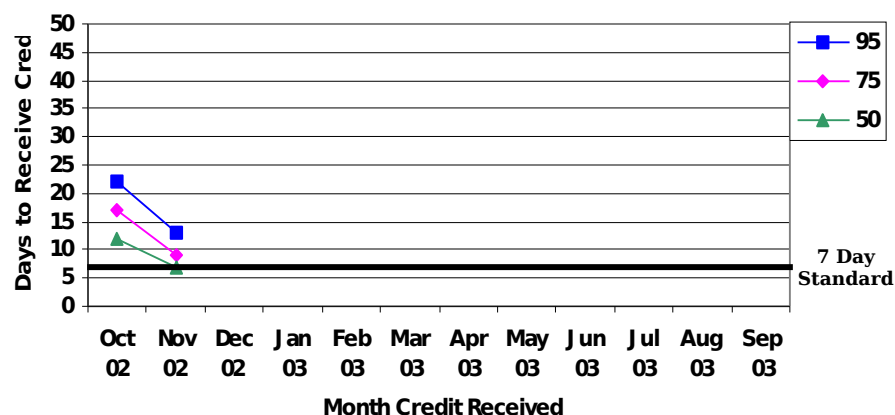
Standard: Average of 7 Days to receive transactions

Ratings: 7 days or less - Green, 8-10 days - Amber, Greater than 10 days - Red

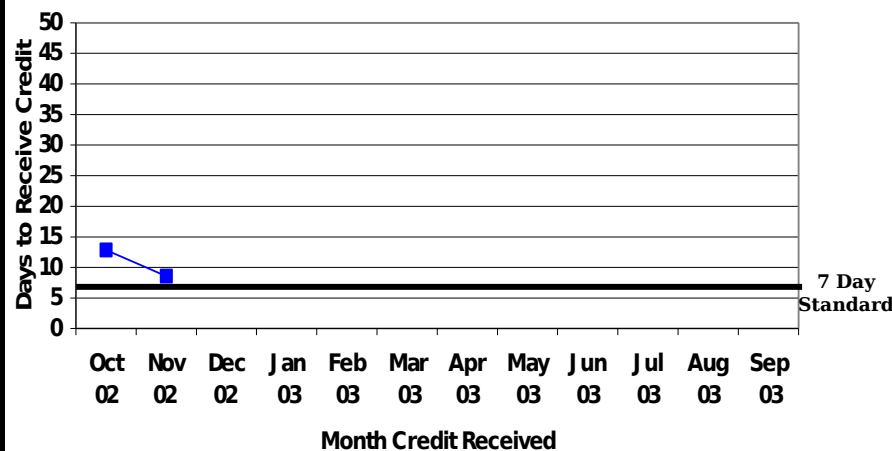
Analysis:

- The average timeliness decreased from 13 days last month.

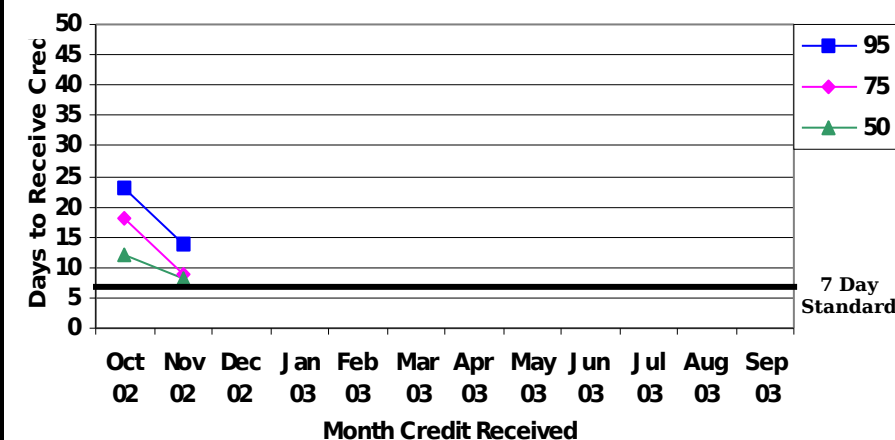
Dollar Timeliness Percentiles



Transaction Timeliness Averages

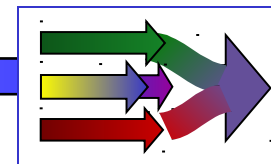


Transaction Timeliness Percentiles





USAREUR Installation Timeliness Segments



Credit Received 1-30 Nov 02

(Data as of 30 Nov 02)

Analysis:

- Timeliness improved from last month due to improvement in the time to bring Interfund Bills into STANFINS.

Projection:

- Expect timeliness to continue to improve, but local conditions may preclude attaining 7-day standard.

USAREUR

INSTALLATION	Total	Segment Averages		
	Avg Days To Receive	*AMC Logistics	*AMC Finance	*Supporting DFAS Site
Kaiserslautern	9	1	2	6
Mannheim	8	1	2	5
Pirmasens	7	1	2	4
Wurzburg	-	-	-	-
USAREUR TOTALS	9	1	2	6

Monthly Reconciliation Downtime

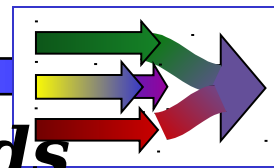
Data Not Available

3 Day Standard

End-of-Month Processing Downtime

Data Not Available

3 Day Standard



SARPAC Credit Timeliness Trends

(by month credit received)

(Data as of 30 Nov 02)

RATING: - GREEN

Status: Credit received in November was average of 6 days old

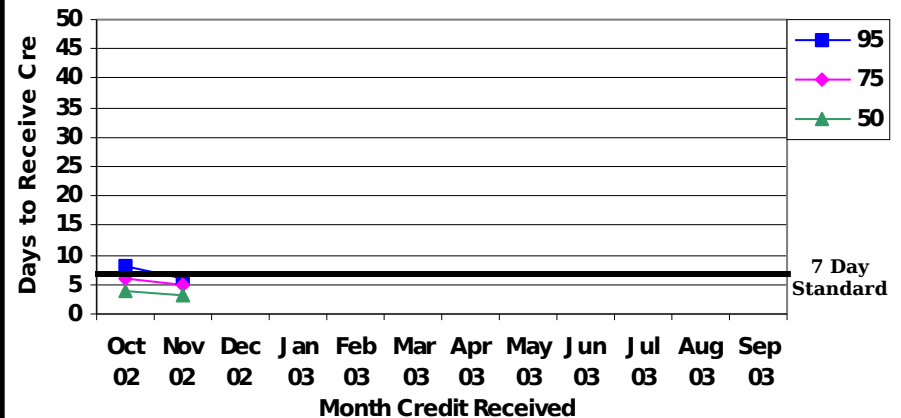
Measurement Standard: Average days to post credit to customer

Ratings: 7 days or less - Green, 8-10 days - Amber, Greater than 10 days - Red

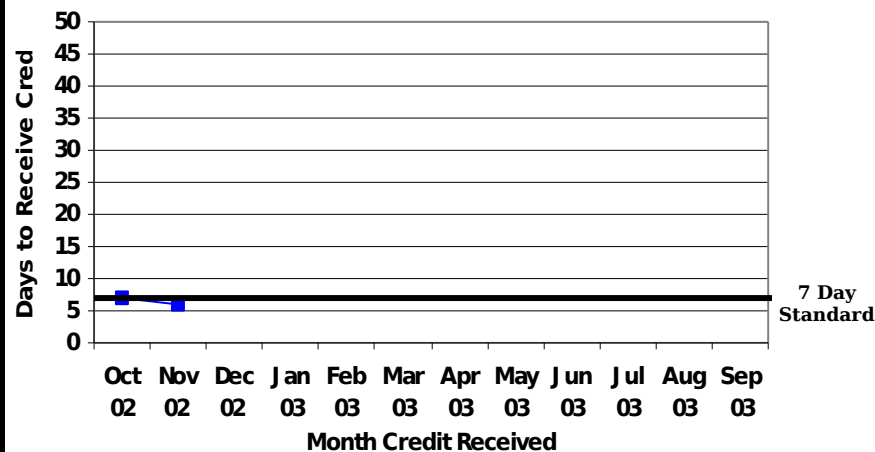
Analysis:

- The average timeliness was the same as last month.

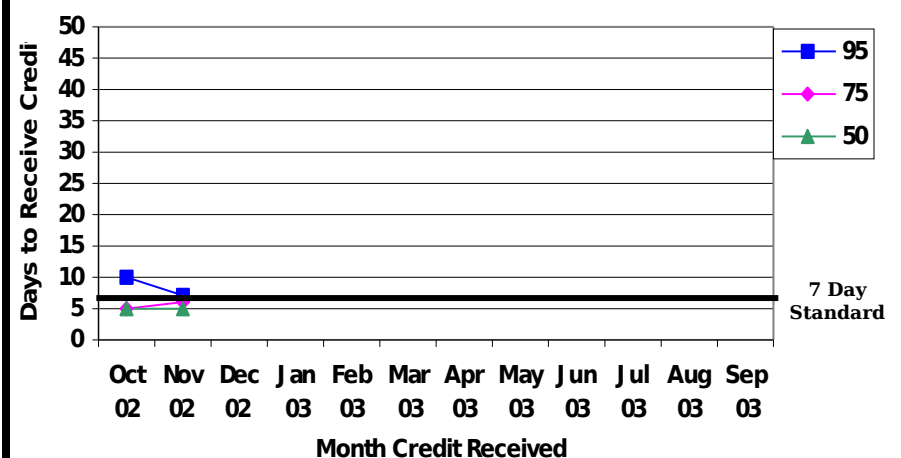
Dollar Timeliness Percentiles



Transaction Timeliness Averages



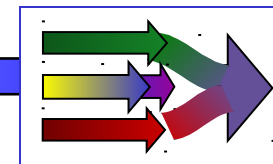
Transaction Timeliness Percentiles



Sustaining The Transforming Army



USARPAC Installation Timeliness Segments



(Data as of 30 Nov 02)

Analysis:

- All USARPAC sites were at or near the 7-day standard.

Projection:

- Expect timeliness to remain near the 7-day standard next month.

Credit Received 1-30 Nov 02

USARPAC

INSTALLATION	Total Avg Days To Receive	Segment Averages		
		*AMC Logistics	*AMC Finance	*Supporting DFAS Site
Camp Kinser	-	-	-	-
Camp Zama	8	2	3	3
Ft. Richardson	6	1	2	3
Ft. Wainwright	6	1	2	3
Schofield Barracks	5	2	2	1
USARPAC TOTALS	6	2	2	2

Monthly Reconciliation Downtime

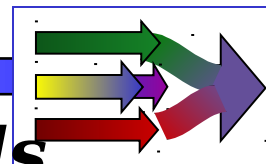
Data Not
Available

3 Day
Standard

End-of-Month Processing Downtime

Data Not
Available

3 Day
Standard



USARSO Credit Timeliness Trends

(by month credit received)

(Data as of 30 Nov 02)

RATING: - None

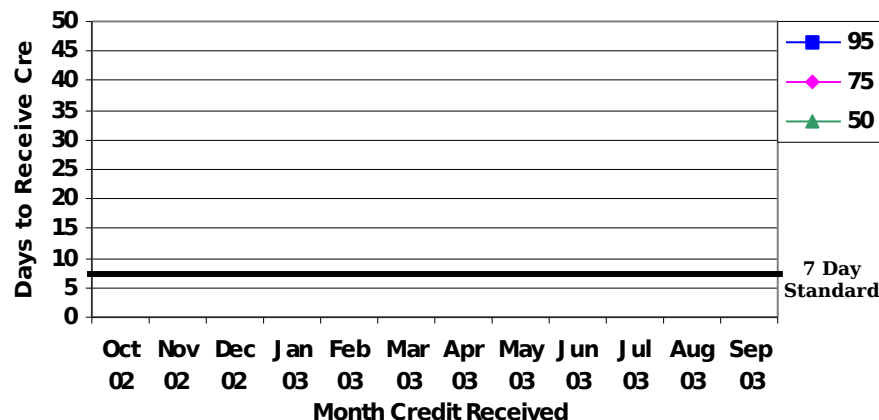
Status: No Credit was received in November

Measurement Standard: Average days to post credit to customer

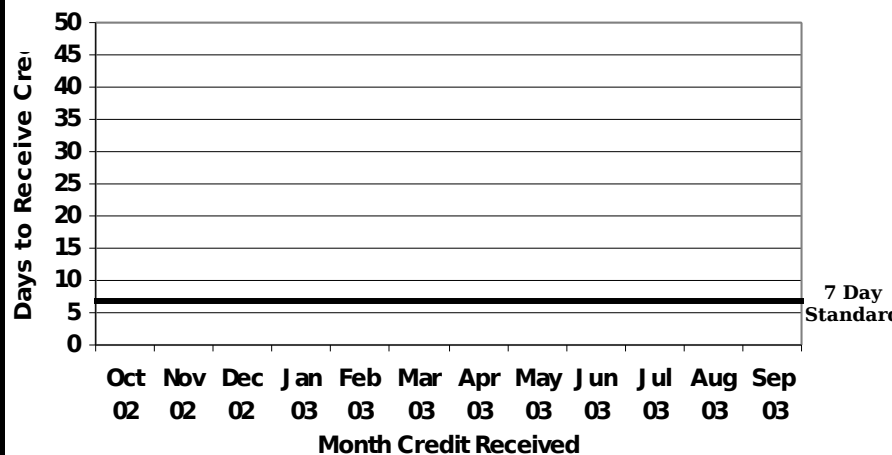
Ratings: 7 days or less - Green, 8-10 days - Amber, Greater than 10 days - Red

Analysis: USARSO has no outstanding credit transactions

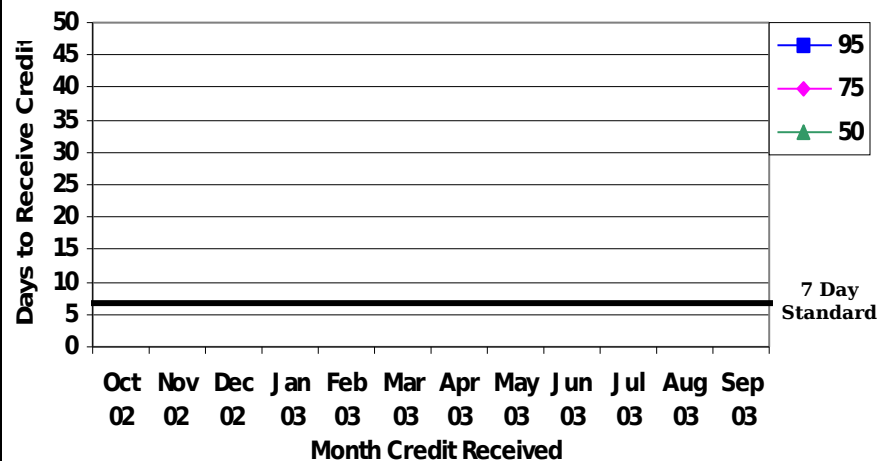
Dollar Timeliness Percentiles



Transaction Timeliness Averages



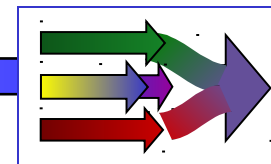
Transaction Timeliness Percentiles



Sustaining The Transforming Army



USARSO Installation Timeliness Segments



(Data as of 30 Nov 02)

Analysis

No Credit was received in November

Projection:

Credit Received 1-30 Nov 02

USARSO

INSTALLATION	Total	Segment Averages		
	Avg Days To Receive	*AMC Logistics	*AMC Finance	*Supporting DFAS Site
Ft. Buchanan	-	-	-	-
USARSO TOTALS	-	-	-	-

Monthly Reconciliation Downtime

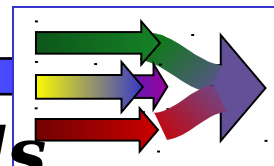
Data Not Available

3 Day Standard

End-of-Month Processing Downtime

Data Not Available

3 Day Standard



USASOC Credit Timeliness Trends

(by month credit received)

(Data as of 30 Nov 02)

RATING: - GREEN

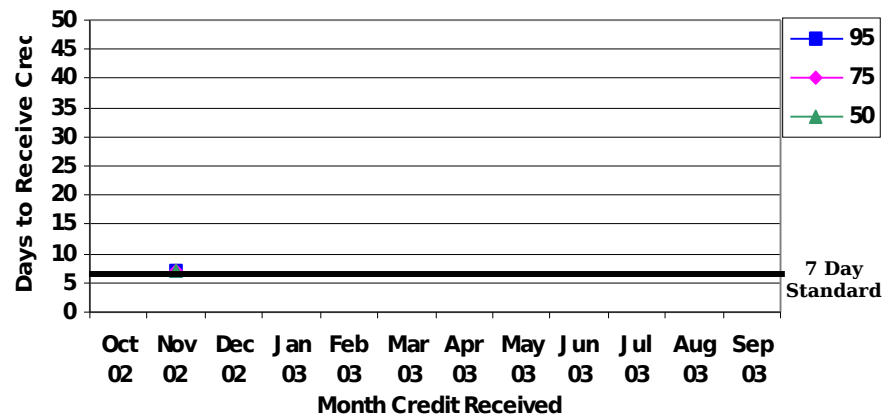
Status: Credit received in November was average of 6 days old

Measurement Standard: Average days to post credit to customer

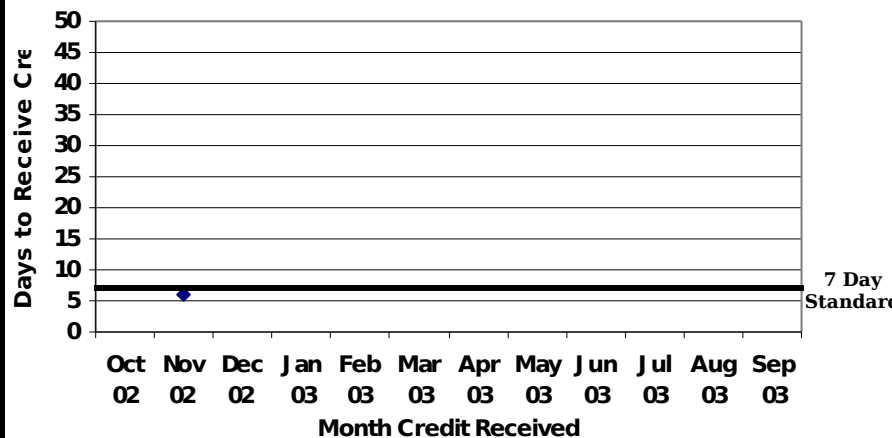
Ratings: 7 days or less - Green, 8-10 days - Amber, Greater than 10 days - Red

Analysis: This is the first month in an SSF environment for USASOC.

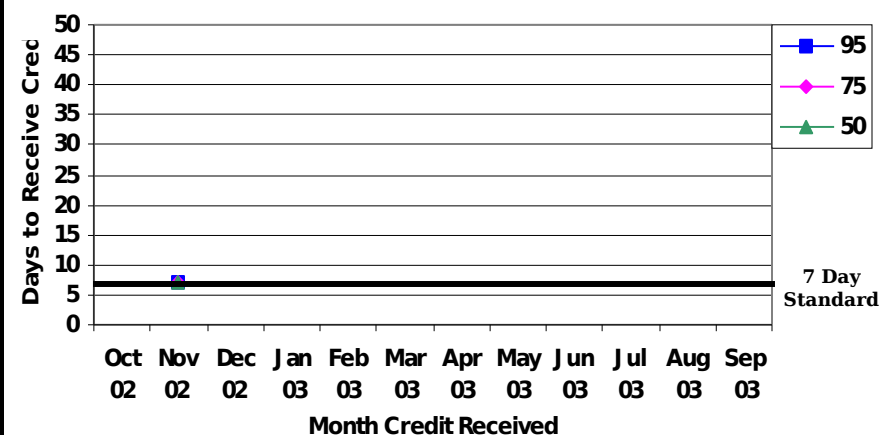
Dollar Timeliness Percentiles



Transaction Timeliness Averages



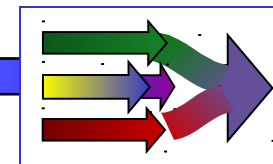
Transaction Timeliness Percentiles



Sustaining The Transforming Army



USASOC Installation Timeliness Segments



Credit Received 1-30 Nov 02

(Data as of 30 Nov 02)

Analysis:

- November was the first month that AWCF was processed.

Projection:

- Expect future timeliness to be near the 7-day standard.

USARSO

INSTALLATION	Total	Segment Averages		
	Avg Days To Receive	*AMC Logistics	*AMC Finance	*Supporting DFAS Site
Ft. Campbell	6	1	1	4
USASOC TOTALS	6	1	1	4

Monthly Reconciliation Downtime

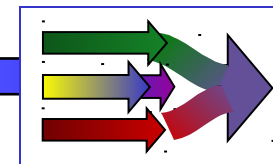
Data Not Available

3 Day Standard

End-of-Month Processing Downtime

Data Not Available

3 Day Standard



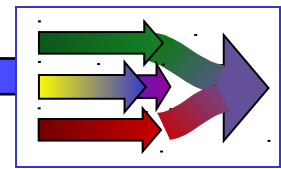
Credit Timeliness Rating

Credit Received 1-30 Nov 02

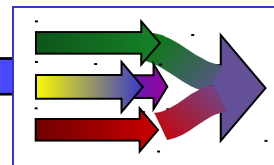
	Average Days to Receive Credit	Timeliness Rating
8 th Army	13 / 7 ↓	R G
FORSCOM	9 / 6 ↓	A G
TRADOC	10 / 5 ↓	A G
USAREUR	13 / 9 ↓	R A
USARPAC	6 / 6 ↓	G G
USARSO	- / - -	
USASOC	- / 6 -	 G
Army	11 / 7 ↓	R G
	Oct / Nov	Oct / Nov

Color Legend
Green = 7 Days or Less
(Standard)
Amber = 8-10 Days
Red = Greater than 10
Days

Trend Legend
↑ Getting Worse
- No Change
↓ Improving



Backup Charts



ILAP Data Pull Status

The following SSF Conversion sites were not included or had exceptions for this report:

<u>Location</u>	<u>Reason</u>
------------------------	----------------------

- | | |
|--------------------------|--|
| - Ft. Leavenworth | Data not available due to ILAP server problems |
| - Ft. Stewart | Data not available due to delays getting new ILAP server accredited by DOIM |
| - Ft. Benning | Statistics based on credit received in ISB since DJAS data is not available in ILAP |
| - AMCISS sites | No ILAP |
| - ARNG sites | No ILAP |
| - USAR sites | Financial data not in ILAP |